

Region

Follow-Up Leads Expected = 0.67 \* Unique Invoiced Customers for the day Leads Capture Efficiency (LCE) = Follow-Up Leads / Follow-Up Leads Expected; Leads Conversion Rate (LCR) = (Follow-Up Leads Won) / (Follow-Up Leads)

| Follow-Up Lead Capture Efficency (LCE) |
|--|
| Low <= 50%                             |
| Average 50-60%                         |
| High 60+                               |

| Follow-Up Lead Converion Rate (LCR) |                                 |   |  |  |  |  |  |  |
|-------------------------------------|---------------------------------|---|--|--|--|--|--|--|
| Low <= 30%                          | Average 30 to 50 %              | High 50%+                                 |  |  |  |  |  |  |
| <b>LL-</b> Week Funnel              | LA-Good sales, but no follow-up | LH-Strong seller, no database             |  |  |  |  |  |  |
| AL-Missed Sales and leads           | AA-Balanced Funnel              | AH-High potential, improve lead capturing |  |  |  |  |  |  |
| <b>HL</b> -Interest, no buys        | HA-Good data + decent sales     | HH-Best-case; data rich and high revenue  |  |  |  |  |  |  |

|               | From Date: 01-Dec-2025 To Date: 04-Dec-2025 |       |       |         |        |          |  |  |  |
|---------------|---|-------|-------|---------|--------|----------|--|--|--|
| Sales Zone    | Expected                                    | Leads | Won   | LCE %   | LCR %  | Category |  |  |  |
| CHENNAI-01    | 533   | 135   | 69    | 25.31%  | 51.11% | LH       |  |  |  |
| CHENNAI-02    | 364   | 118   | 82    | 32.43%  | 69.49% | LH       |  |  |  |
| KL-SOUTH      | 61  | 25    | 18    | 41.00%  | 72.00% | LH       |  |  |  |
| NORTH ARCOT   | 535   | 147   | 67    | 27.46%  | 45.58% | LA       |  |  |  |
| SOUTH ARCOT   | 354   | 80    | 47    | 22.61%  | 58.75% | LH       |  |  |  |
| SOUTH-01      | 974   | 510   | 194   | 52.35%  | 38.04% | AA       |  |  |  |
| SOUTH-03      | 898   | 164   | 83    | 18.27%  | 50.61% | LH       |  |  |  |
| TIRUPATI-01   | 342   | 241   | 168   | 70.39%  | 69.71% | HH       |  |  |  |
| TRICHY-01     | 630   | 220   | 144   | 34.93%  | 65.45% | LH       |  |  |  |
| VIJAYAWADA-01 | 385   | 392   | 283   | 101.75% | 72.19% | HH       |  |  |  |
| WEST-01       | 561   | 247   | 154   | 44.05%  | 62.35% | LH       |  |  |  |
| WEST-02       | 628   | 248   | 135   | 39.50%  | 54.44% | LH       |  |  |  |
| Total         | 6,265                                       | 2,527 | 1,444 | 40.33%  | 57.14% | LH       |  |  |  |

| Region                |                       |                       | CHENNAI-0            | )1 MTD   L0          | CE 25.31% | LCR 51.11           | L%   LH               |                       |  |
|-----------------------|-----------------------|-----------------------|----------------------|----------------------|-----------|---------------------|-----------------------|-----------------------|--|
| CH03                  | CGL1                  | CH45                  | GUD1                 | GUD2                 | MC10      | MRM1                | SKL1                  | TKM1                  |  |
| 26 x 61               | 15 x 100              | 0 x NaN               | 39 x 83              | 6 x 0                | 17 x 100  | 84 x 67             | 11 x 50               | 34 x 17               |  |
| LH                    | LH                    | LL                    | LH                   | LL                   | LH        | HH                  | LA                    | LL                    |  |
| CH05<br>23 x 35<br>LA | AVD1<br>21 x 67<br>LH | CH05<br>10 x 33<br>LA | CH14<br>14 x 0<br>LL | CH26<br>0 x Na<br>LL |           | H30<br>6 x 100<br>H | CH35<br>54 x 38<br>AA | CH37<br>52 x 14<br>AL |  |
| CH06                  | CH08                  | CH11                  | CH16                 | CH19                 | CH29      | CH39                | CH40                  | CH42                  |  |
| 30 x 50               | 47 x 36               | 37 x 100              | 20 x 33              | 14 x 100             | 0 x NaN   | 79 x 44             | 87 x 43               | 11 x 100              |  |
| LA                    | LA                    | LH                    | LA                   | LH                   | LL        | HA                  | HA                    | LH                    |  |
| CH08                  | CH07                  | CH22                  | CH28                 | CH38                 | CH48      | KNR1                | MCO2                  | MC09                  |  |
| 20 x 56               | 11 x 100              | 54 x 56               | 0 x NaN              | 31 x 0               | 27 x 75   | 0 x NaN             | NaN x NaN             | 0 x NaN               |  |
| LH                    | LH                    | AH                    | LL                   | LL                   | LH        | LL                  | LL                    | LL                    |  |

| LH                    | LH                      | AH                    | LL                    | LL                     | LH                    | LL                     | LL                     | LL                     |  |
|-----------------------|-------------------------|-----------------------|-----------------------|------------------------|-----------------------|------------------------|------------------------|------------------------|--|
| Region                |                         |                       | CHENNAI-02            | MTD   LO               | CE 32.43%             | LCR 69.49%             | LH                     |                        |  |
| CH01<br>27 x 65<br>LH | CH03<br>11 x 100<br>LH  | CH06<br>0 x NaN<br>LL | CH12<br>67 x !<br>HH  |                        | CH23<br>0 x NaN<br>LL | CH24<br>18 x 50<br>LA  |                        | MC06<br>25 x 100<br>LH |  |
| CH04<br>35 x 78<br>LH | CH21<br>63 x 75<br>HH   | CH34<br>44 x 60<br>LH | CH44<br>75 x 80<br>HH | GPD1<br>66 x 100<br>HH | MC05<br>0 x NaN<br>LL | MJR1<br>6 x 100<br>LH  | PON1<br>34 x 100<br>LH | UKI1<br>0 x NaN<br>LL  |  |
| CH07<br>46 x 62<br>LH | CH01<br>224 x 100<br>HH | CH15<br>60 x 64<br>AH | CH17<br>48 x 50<br>LA | CH18<br>34 x 86<br>LH  | CH27<br>O x NaN<br>LL | CH32<br>33 x 50<br>LA  | CH36<br>12 x 0<br>LL   | CH43<br>42 x 43<br>LA  |  |
| CH09<br>15 x 83<br>LH | CH09<br>6 x 100<br>LH   | CH20<br>27 x 75<br>LH | CH31<br>0 × N<br>LL   |                        | CH33<br>5 x 0<br>LL   | CH41<br>30 x 100<br>LH |                        | CH46<br>19 x 100<br>LH |  |

| Region                |                       | KL-SOUTH MTD   LCE 41.00 | 0%   LCR 72.00%   LH   |  |
|-----------------------|-----------------------|--------------------------|------------------------|--|
| TVP1<br>41 x 72<br>LH | KLR1<br>43 x 22<br>LL | PAS1<br>107 x 100<br>HH  | TVP1<br>19 x 100<br>LH |  |
| Region                |                       | NORTH ARCOT MTD L LCE 27 | 46%   ICR 45 58%   ΙΔ  |  |

| Region               |                      |                       | NORTH A               | KCOI MID I | LCE 27.46%                     | LCR 45.589    | %   LA                |                       |
|----------------------|----------------------|-----------------------|-----------------------|------------|--------------------------------|---------------|-----------------------|-----------------------|
| NA01                 | AKM1                 | ANI1                  | ARC2                  | CYR1       | KPM1                           | KPM2          | WJD1                  | WJP1                  |
| 47 x 44              | 38 x 56              | 15 x 100              | 16 x 0                | 15 x 100   | 32 x 60                        | 63 x 35       | 47 x 61               | 93 x 40               |
| LA                   | LH                   | LH                    | LL                    | LH         | LH                             | HA            | LH                    | HA                    |
| NA02                 | ABR1                 | CGM1                  | GDM1                  | PLR1       | TRR1                           | VEL1          | VEL2                  | VNB1                  |
| 24 x 49              | 6 x 0                | 0 x NaN               | 0 x NaN               | 0 x NaN    | 6 x 0                          | 77 x 53       | 73 x 52               | 0 x NaN               |
| LA                   | LL                   | LL                    | LL                    | LL         | LL                             | HH            | HH                    | LL                    |
| NA03<br>8 x 42<br>LA | BGR1<br>24 x 0<br>LL | CPT1<br>0 x NaN<br>LL | PTU1<br>0 x NaN<br>LL |            | SLG1 TRI<br>21 x 0 13<br>LL LH | x 100 0 x NaN | UGI1<br>0 x NaN<br>LL | VSI1<br>24 x 75<br>LH |

SOUTH ARCOT MTD | LCE 22.61% | LCR 58.75% | LH



## Follow-Up Lead Capturing Effectiveness as on 12/4/2025 10:00:58 AM

Follow-Up Leads Expected = 0.67 \* Unique Invoiced Customers for the day

Leads Capture Efficiency (LCE) = Follow-Up Leads / Follow-Up Leads Expected : Leads Conversion Rate (LCR) = (Follow-Up Leads Won) / (Follow-Up Leads Conversion Rate (LCR)) = (Follow-Up Leads Won) / (Follow-Up Leads Conversion Rate (LCR)) = (Follow-Up Leads Won) / (Follow-Up Leads Conversion Rate (LCR)) = (Follow-Up Leads Won) / (Follow-Up Leads Conversion Rate (LCR)) = (Follow-Up Leads Won) / (Follow-Up Leads Conversion Rate (LCR)) = (Follow-Up Leads Won) / (Follow-Up Leads Conversion Rate (LCR)) = (Follow-Up Leads Won) / (Follow-Up Leads Won) / (Follow-Up Leads Conversion Rate (LCR)) = (Follow-Up Leads Won) / (Follow-Up

| A01<br>5 x 66<br>.H               | CUD1<br>121 x 62<br>HH  | KLM1<br>31 x (<br>LH                   |                        | MKM1<br>0 x NaN<br>LL                 |                                      | POY1<br>16 x 100<br>LH             | POV<br>15 :<br>LH     | x 100                                  |
|-----------------------------------|-------------------------|--|------------------------|---------------------------------------|--------------------------------------|------------------------------------|-----------------------|--|
| .02<br>x 54                       | CDM1<br>8 x 100<br>LH   | KKI2<br>37 x 40<br>LA                  | KML1<br>0 x NaN<br>LL  | NVL2<br>O x NaN<br>LL                 | PRT1<br>6 x 100<br>LH                | STP1<br>0 x NaN<br>LL              | ULP1<br>0 x NaN<br>LL | VCM1<br>0 x NaN<br>LL                  |
| 03<br>x 36                        | SJI1<br>NaN x NaN<br>LL | SJI2<br>0 x NaN<br>LL                  | TDM1<br>61 x 29<br>HL  | TRK1<br>13 x 40<br>LA                 | TVM1<br>0 x NaN<br>LL                | TVM2<br>7 x 100<br>LH              | VPM1<br>15 x 0<br>LL  | VPM2<br>0 x NaN<br>LL                  |
| egion                             |                         |  | SOUTH-01               | MTD   LCI                             | E 52.35%                             | LCR 38.049                         | %   AA                |  |
| /T1<br>3 x 40                     | KVT1<br>53 x 43<br>AA   | KYR1<br>6×0<br>LL                      | PKD1<br>42 x 56<br>LH  | RND1<br>59 x 21<br>AL                 | SKD1<br>71 x 55<br>HH                | SNL1<br>36 x 20<br>LL              | STU2<br>0 x NaN<br>LL | VKM1<br>40 x 67<br>LH                  |
| GR1<br>0 x 31<br>A                | COL1<br>15 x 0<br>LL    | KGL1<br>50 x 33<br>LA                  | KSM1<br>12 x 0<br>LL   | MAR1<br>92 x 46<br>HA                 |                                      | MMT1<br>60 x 10<br>AL              | NGR1<br>76 x 32<br>HA | TKY1<br>18 x 50<br>LA                  |
| (S1<br>9 x 32<br>A                | PDI1<br>16 x 0<br>LL    | RPM1<br>105 x 62<br>HH                 |                        | DI1<br>31 x 0<br>L                    | SGT1<br>71 x 0<br>HL                 | TKS.<br>44 x<br>LL                 |                       | TKS2<br>38 x 30<br>LL                  |
| UT1<br>5 x 30<br>A                | ERL1<br>NaN x NaN<br>LL | ERL2<br>55 x 45<br>AA                  | TCN1<br>42 x 13<br>LL  | TUT1<br>56 x 30<br>AA                 |                                      | TUT2<br>41 x 13<br>LL              | TYI1<br>67 x 22<br>HL | UDN1<br>112 x 39<br>HA                 |
| VL1<br>3 x 59<br>H                | ARM1<br>47 x 50<br>LA   | ASM:<br>24 x :<br>LH                   |                        | TVL1<br>65 x 60<br>HH                 |                                      | TVL2<br>25 x 100<br>LH             | VLY<br>28 :<br>LA     | ′1<br>x 33                             |
| /NR1<br>8 x 38<br>.A              | APK1<br>70 x 47<br>HA   | APK2<br>133 ×<br>HA                    |                        | SVK1<br>25 x 33<br>LA                 |                                      | VNR1<br>82 x 18<br>HL              | VNI<br>49 :<br>LA     | R2<br>x 42                             |
| Region                            |                         |  | SOUTH-03               | MTD   LC                              | E 18.27%                             | LCR 50.61°                         | %   LH                |  |
| (D2<br>2 x 39<br>A                | ATG1<br>0 x NaN<br>LL   | DKI1 KKD2<br>21 x 25 NaN x Na<br>LL LL | KKD3<br>10 x 0<br>LL   | 0 x NaN                               | PNV1 PNV<br>NaN x NaN 7 x 1<br>LL LH | 100 37 x 55                        | 7 x 0                 | TDI1 TPT1 0 x NaN 7 x 50 LL LA         |
| RR1<br>0 x 65<br>1                | KRR1<br>21 x 100<br>LH  | MPA:<br>10 x :<br>LH                   |                        | NTM1<br>0 x NaN<br>LL                 |                                      | ODM1<br>7 x 100<br>LH              | PNI<br>90 :<br>HA     | x 33                                   |
| 1DU1<br>4 x 61<br>H               | DGL1<br>5 x 100<br>LH   | DGL2<br>0 x NaN<br>LL                  | MDU1<br>1 x 100<br>LH  | MDU2<br>5 x 100<br>LH                 | MDU3<br>0 x NaN<br>LL                | MDU4<br>13 x 50<br>LA              | MDU5<br>47 x 69<br>LH | MDU6<br>42 x 48<br>LA                  |
| VG1<br>7 x 45<br>A                | BTU1<br>14 x 0<br>LL    | KPT1<br>10 x 100<br>LH                 | KYK1<br>O x NaN<br>LL  | MLR1<br>13 x 0<br>LL                  | NKI1<br>14 x 0<br>LL                 | SVG1<br>19 x 40<br>LA              | TMM1<br>88 x 54<br>HH | USL1<br>19 x 33<br>LA                  |
| EN1<br>4 x 45<br>A                | ADP1<br>15 x 75<br>LH   | BNR1<br>24 x 17<br>LL                  | CBM1<br>10 x 0<br>LL   | CMR1<br>91 x 73<br>HH                 |                                      | PKM1<br>85 x 42<br>HA              | TEN1<br>0 x NaN<br>LL | TEN2<br>8 x 0<br>LL                    |
| Region                            |                         | ,                                      |                        |                                       |                                      | LCR 69.71                          |                       |  |
| ATP1<br>87 x 87<br>HH             | ADI1<br>61 x 78<br>HH   | ATP1<br>55 x 100<br>AH                 | DHN1<br>215 x 96<br>HH | GTL1<br>149 x 100<br>HH               | KNL1<br>86 x 45<br>HA                | KNL2<br>64 x 67<br>HH              | NDL1<br>41 x 83<br>LH | TPI1<br>121 × 100<br>HH                |
| (DA1<br>68 x 64<br>AH             | BVL1<br>18 x 100<br>LH  | KDA1<br>20 x 100<br>LH                 | KOU1<br>37 x 75<br>LH  | MPL1<br>114 x 56<br>HH                | PDT1<br>61 x 71<br>HH                | PIL1<br>O x NaN<br>LL              | RCY1<br>66 x 50<br>HA | RJP1<br>149 x 64<br>HH                 |
| TPY1<br>55 x 56<br>HH             | 29 x 60                 | KHT1 KVL1<br>119 x 75 90 x 56<br>HH HH |                        | NYP1 PGR1<br>-7 x 40 112 x 83<br>A HH | PMR1<br>56 x 33<br>AA                | PUT1 SPE:<br>41 x 40 56 x<br>LA AA | x 33 181 x 76         | TPY2 VKI1<br>43 x 38 85 x 100<br>LA HH |
| Region                            |                         |  | TRICHY-01              | MTD   LC                              | E 34.93%                             | LCR 65.45 <sup>o</sup>             | %   LH                |  |
| (UM1<br>23 x 65<br>.H             | KIK1<br>0 x NaN<br>LL   | KUM1<br>57 x 53<br>AH                  | NCK1<br>47 x 100<br>LH | NGT1<br>39 x 7!<br>LH                 | 75                                   | TTP1<br>7 x 0<br>LL                | TVR1<br>0 x NaN<br>LL | TVR2<br>9 x 100<br>LH                  |
| PBR1<br>32 x 61<br>.H             | AYR1<br>104 x 100<br>HH | JKM1<br>5 x 100<br>LH                  | MSI1<br>0 x NaN<br>LL  | MVM1<br>75 x 50<br>HA                 | 50                                   | PBR1<br>14 x 100<br>LH             | PBR2<br>13 x 33<br>LA | TYR1<br>20 x 20<br>LL                  |
| <sup>-</sup> NJ1<br>66 x 67<br>HH | APM1<br>53 x 60<br>AH   | MDI1<br>95 x 83<br>HH                  | NMM1<br>37 x 57<br>LH  | ORU1<br>45 x 73<br>LH                 |                                      | PTK1<br>52 x 54<br>AH              | TNJ1<br>71 x 63<br>HH | TNJ2<br>83 x 65<br>HH                  |



## Follow-Up Lead Capturing Effectiveness as on 12/4/2025 10:00:58 AM

Follow-Up Leads Expected = 0.67 \* Unique Invoiced Customers for the day Leads Capture Efficiency (LCE) = Follow-Up Leads / Follow-Up Leads Expected ; Leads Conversion Rate (LCR) = (Follow-Up Leads Won) / (Follow-Up Leads)

| TRY1<br>20 x 69<br>LH  | KRN1<br>21 x 25<br>LL  |                       | PDK1<br>231 x 82<br>HH |                       | TRY1<br>7 x 25<br>LL    |                          | TRY2<br>14 x 0<br>LL             |                        | TRY3<br>14 x 100<br>LH   |  | TRY4<br>5 x 100<br>LH                  |   |
|------------------------|------------------------|-----------------------|------------------------|-----------------------|-------------------------|--------------------------|----------------------------------|------------------------|--------------------------|--|--|---|
| Region                 |                        |                       |                        | JAYAWAI               |                         |                          |                                  | 5%   LCR               |                          | <u>.                                    </u> |  |   |
| BVR1<br>110 x 70<br>HH | AMP1<br>75 x 0<br>HL   | 61 x 20               | DPE1<br>109 x 38<br>HA |                       | 19 x 0                  |                          | PR1 PAP1<br>5 x 100 58 x<br>H AH | x 71 149 x 94          | RMV1<br>4 195 x 76<br>HH | TDD1<br>90 x 33<br>HA                        | TNI1 TNK1 139 x 85 78 x 5 HH HA        |   |
| GNT1<br>115 x 80<br>HH | BPP1<br>37 x 33<br>LA  |                       | CRL1<br>116 x 81<br>HH | GNT1<br>71 x 90<br>HH | GNT2<br>224 x 100<br>HH | KDR1<br>0 182 x 82<br>HH | NRT1<br>100 x 80<br>HH           | OGL1<br>155 x 96<br>HH | 100 x 50                 | PRL1<br>65 x 14<br>HL                        | RAL1 VKN1<br>108 x 54 0 x NaN<br>HH LL | V |
| VJW1<br>81 x 65<br>HH  | GDV1<br>109 x 73<br>HH |                       | JPT1<br>32 x 33<br>LA  | MTM1<br>30 x 33<br>LA | TEL1<br>179 x 67<br>HH  | TVU1<br>93 x 70<br>HH    | VJW1<br>52 x 56<br>AH            | VJW2<br>41 x 100<br>LH | 118 x 78                 | VJW4<br>68 x 20<br>HL                        | VJW5 VUY1<br>53 x 67 37 x 50<br>AH LA  | ) |
| Region                 |                        |                       |                        | WEST                  | -01 MT                  | D   LCE 4                | 14.05%                           | LCR 62.3               | 35%   LH                 | 1  |  |   |
| CBE1<br>60 x 55<br>AH  | CBE1<br>71 x 9<br>HL   | CBE2<br>75 x 48<br>HA |                        | CBE3<br>0 x NaN<br>LL | CBE4<br>64 x 83<br>HH   | CBE5<br>61 x 10<br>HH    |                                  | CBE6<br>48 x 100<br>LH | KMR1<br>56 x 52<br>AH    | SNR1<br>26 x 20<br>LL                        | SUL1<br>57 x 62<br>AH                  |   |
| PLI1<br>21 x 60<br>LH  | DPM2<br>28 x 60<br>LH  |                       | KGM1<br>14 x C<br>LL   |                       |                         | PDM1<br>25 x 67<br>LH    |                                  | PLI1<br>25 x 75<br>LH  |                          | UMP:<br>9 x 10<br>LH                         |  |   |
| TPR1<br>57 x 80<br>AH  | TPR1<br>54 x 42<br>AA  |                       |                        |                       | TPR2<br>O x NaN<br>LL   |                          |                                  |                        | TPR3<br>127 x 100<br>HH  |  |  |   |
| TPR4<br>53 x 70<br>AH  | ANR1<br>0 x NaN<br>LL  |                       | AVI1<br>13 x 100<br>LH |                       | GBM1<br>204 x 85<br>HH  |                          | PPI1<br>40 x 50<br>LA            |                        | SYM2<br>19 x 0<br>LL     |  | TPR4<br>58 x 57<br>AH                  |   |
| UAM1<br>13 x 64<br>LH  | CNR1<br>0 x NaN<br>LL  |                       | GDR1<br>23 x 100<br>LH |                       | KGI1<br>11 x 100<br>LH  |                          | KMD1<br>0 x NaN<br>LL            |                        | MPM1<br>17 x 0<br>LL     |  | UAM1<br>19 x 83<br>LH                  |   |
| Region                 |                        |                       |                        | WEST                  | -02 MT                  | D   LCE 3                | 39.50%                           | LCR 54.4               | 14%   LH                 | 1  |  |   |
| ERD1<br>58 x 50<br>AA  | CMI1<br>50 x 40<br>LA  | ERD1<br>75 x 69<br>HH | ERD2<br>55 x 3<br>AA   | 2 K                   | KMM1<br>30 x 20<br>LL   | NKL2<br>65 x 35<br>HA    | PDR1<br>40 x 50<br>LA            | RSP1<br>88 x 90<br>HH  | SGG1<br>43 x 0<br>LL     | TCG1<br>45 x 6<br>LH                         |  |   |
| HSR1<br>30 x 59<br>LH  | HSR1<br>89 x 73<br>HH  | HSR<br>64 x<br>HA     | x 45                   | KRI1<br>0 x N<br>LL   | 1<br>NaN                | KVP1<br>0 x NaN<br>LL    |                                  | PLC1<br>9 x 50<br>LA   | PMP1<br>0 x NaI<br>LL    |  | SGI1<br>0 x NaN<br>LL                  |   |
| MTR1<br>21 x 53<br>LH  | BMD1<br>0 x NaN<br>LL  | DPR1<br>7 x 100<br>LH |                        | DPR2<br>30 x 25<br>LL | 0                       | HRR1<br>0 x NaN<br>LL    | MCR1<br>45 x 44<br>LA            | MTR1<br>0 x Na<br>LL   | aN                       | OML1<br>58 x 57<br>AH                        | TRM1<br>8 x 100<br>LH                  |   |
| SLM1<br>45 x 58<br>LH  | APN1<br>115 x 55<br>HH | ATU1<br>75 x 31<br>HA |                        | EDP1<br>0 x NaN<br>LL | 0                       | EPI1<br>0 x NaN<br>LL    | SLM1<br>78 x 58<br>HH            | SLM2<br>36 x 6<br>LH   | 52                       | SLM3<br>29 x 100<br>LH                       | VPD1<br>14 x 100<br>LH                 |   |